

Step 1 - Enter customer and site (where product is located) information.

Customer Information			
Customer: _____	Site Contact Name: _____		
Site Address: _____	Site Contact Number: _____		
City: _____	St: _____	Zip: _____	

Step 2 - Enter product information. The SO# and product type can be found on the label. (*Locations defined below*)

Product Information	
Date of Notification: _____	① SO#: _____ - ____ - ____ (Example: 102711-1-2)
Product(s) having issues: (Check all that apply)	Frame Door Window Shelving Parts Glass Only
② ↓	
Product Type(s) (check all that apply)	NT LT HH ABC FW Graph-X HDD Quantity: _____

Step 3 - Enter the issue being reported, when the issue was noticed, severity of issue (using the listed categories and descriptions), and ensure pictures are sent in with this form.

Defect Information			
Step in Process where defect was noticed:	Delivery	Installation	Operating
Issue Reported: _____	Pictures Attached: Yes No		
Severity of Issue: (Check one) Minor Major Critical	<p>To expedite claims please submit as many pictures as possible with descriptions. Picture of tag <u>must</u> be included. See below for location of tags.</p>		
↓ See below for definition of categories. ↓			
Minor - Cosmetic blemishes such as scratches, small dings/dents.			
Major - Broken part/piece but still cooling, lighting not functioning properly.			
Critical - Not cooling at all, critically damaged, wrong size, wrong product, leaking, no heat.			

Step 4 - Enter any helpful information regarding the history of the product. If product has been modified please list who provided authorization from manufacturer.

Product History			
Was product modified at all? (check one) Yes No			
If yes, was prior authorization given to modify by CRD? (check one) Yes No N/A			
Has there been any prior complaints? (check one) Yes No If yes, how many?			

Step 5 - Please enter any comments you would like to share regarding this claim.

Comments

Step 6 - Return the completed form along with pictures to: warranty@styleline.com

Product damage MUST be noted on the delivery receipt or bill of lading at the time of delivery when you accept the order. Contact us immediately. Failure to do so often results in refusal and/or denial of a claim. It is the receivers responsibility to properly inspect all product



DATE OF MFG: _____

1 MODEL: 04G2-SNAA-G7-BHA-S-L AMPS: 0.59 HEATERS EC: 3.26 kWh/DAY

2 SERIAL: 0058868-1-1-2 AMPS: 0.40 LIGHTS 115 VAC / 60Hz

DESCRIPTION: 04-Door STYLELINE® CL (NT) G2 FRAME ONLY - FINISH: SMOOTH SATIN SILVER

LIGHTING: LED - ENDLIGHT: DOUBLE - INLAY: NONE - HINGE: LEFT - LOCKS: NO

Commercial Refrigerator Door | 6200 Porter Road, Sarasota FL 34240 | 800.237.3940 | 941.377.2850 - fax | www.styleline.com

THIS DOOR IS DESIGNED AND CERTIFIED FOR USE IN WALK IN COOLER APPLICATIONS

CONFORMS TO
ULSTD471
CERTIFIED TO CSA
STD C22.2#120



Location of Tags: **Frame:** Top left - Store side, **Door:** Very top of rail - Door open, **PW:** Top left rail - Cooler side.